



ManaKidz

Privacy Policy and Consent Form

Contact Us:

0800 MK TEAM (0800 658 326)
manakidz@nhc.maori.nz

Mana Kidz is managed by NHC, and works with
seven local health providers to deliver the
programme in schools.

By working together, we can support more
tamariki and whānau in the communities where
they live and learn.

Thank you for taking the time to review our Privacy Policy. Before reading this document, you should have received and reviewed the Whānau Information Sheet, which provides an overview of who we are. This policy builds on that information and explains in more detail how we collect, use, store, and protect your personal information, and your rights in relation to it.

Collecting information about your child and whānau

We collect information you give us (like on the consent form) or that we might get from others, such as your family doctor to help us care for your child. Whenever we can, we'll get the information directly from you or your child who's receiving care from our Mana Kidz health team. This might include things like name, address, phone number, and medical details—such as NHI numbers, allergies, health conditions, test results, symptoms, medicines, family health history, immunisation records, GP enrolment, and any referrals to or from other health services.

Storing the information we collect about your child and whānau

We do our best to make sure the personal information we collect, use, or share is correct, complete, and up to date. We also store this information safely so that no one can access, change, or share it without permission.

We keep your information while your child is part of the Mana Kidz programme, and for a while after. We'll only hold on to it for as long as the law allows us to.

Using the information we collect about your child and whānau

We collect personal information to help us care for your child and give health advice. We also use it:

- To do full health checks and follow-ups
- To give medicine when needed
- To improve the Mana Kidz programme and other services and initiatives
- To respond to your questions or complaints
- To let you know about our services or studies, or services/studies from trusted partners (unless you ask us not to)
- To meet legal or government requirements, or help with crime prevention
- To train staff, check the quality of our service, and report on how the programme is going
- For any other reporting purposes

Sharing the information we collect about your child and whānau

Sometimes we may need to share the personal information we collect with others such as NHI numbers, demographic information and administrative and clinical information about the Mana Kidz services used by you, your child and/or your whānau.

If we do, we'll only share it with:

- National Hauora Coalition employees, contractors, partners, school staff, and third parties involved in providing healthcare services to your whānau and those involved in the general management of the programme in schools

- Trusted companies that manage our data systems and platforms
- Groups like Te Whatu Ora and Hauora Māori Services who fund our programme. We do this to assist them in their evaluation, analysis and planning of health services
- Other government agencies and regulators when required to do so, including the Nursing Council of New Zealand and the Health and Disability Commissioner
- Anyone you've asked us to share it with—for example, if you agree to a referral to your GP or another health or social service

In some situations, we may be required by law to share information without your consent, for example, when there are serious concerns about safety.

If something goes wrong and your information is shared in error, we will let you know and will work quickly to fix it.

Accessing and updating the information we collect about your child and whānau

All health information belongs to the person that it is about, and you have the right to see the personal information we hold about you and your children (under 18, if you're their legal guardian), as long as we can easily access it and the law allows it. We won't be able to share the information if:

- We're not sure it's about you or your child
- Sharing it would reveal private details about someone else

You can ask us to correct or update your information at any time. If it makes sense to do so, we'll make the change. If not, we'll note that you asked for a correction. To ask for your information or make a correction, you can contact the Mana Kidz team via email, phone call or by visiting the Mana Kidz team in person at the school clinic.

Data Sovereignty

We respect the rights of all communities to have a say in how their personal information is collected, used, and protected. For Māori, this includes recognising Māori data sovereignty—meaning Māori have the right to own, control, and care for (kaitiaki) information about Māori tamariki and whānau. We're committed to handling all personal information in ways that reflect and respect the values and rights of every individual, family, and culture we serve.

Your rights

The Mana Kidz health service follows the Code of Rights from the Health and Disability Commissioner. To learn more about your rights, visit www.hdc.org.nz or call 0800 555 050. The Mana Kidz health service follows the Code of Rights from the Health and Disability Commissioner. To learn more about your rights, visit www.hdc.org.nz or call 0800 555 050.

If you choose not to join now, you can always enrol with Mana Kidz at a later date. We may check in with you throughout the school year - unless you ask us not to.

If you consent to the Mana Kidz programme and then decide you don't want your child to use this service anymore, you can contact the Mana Kidz health team at any time to unenrol.

If you have any questions or concerns about your privacy, you can contact our Privacy Officer via email: privacy@nhc.maori.nz or the office of the Privacy Commissioner at www.privacy.org.nz or 0800 803 909.

Want to know more?

If you want to know more about the health services we offer, please contact the Mana Kidz health team through your school office. If you'd like this information in another language, you can:

- **Email us:**
manakidz@nhc.maori.nz
- **Call our toll-free number:**
0800 MK TEAM (0800 658 326)
- **See us in person:**
Visit the school health clinic

Please let us know if you would like this, or other information, in another language.



SCAN HERE

-OR-

CLICK HERE
TO ENROL
WITH MANA KIDZ